

JORDAN BRINKMAN

Bloomington, IN 47408
JordanABrinkman@gmail.com
JordanBrinkman.com

EDUCATION

Indiana University, Bloomington, IN
Bachelor of Science in Informatics
Minor: Information Technology
GPA: 3.14 / 4.00

Graduated May 2015

RELEVANT EXPERIENCE

Indiana University School of Public and Environmental Affairs, Bloomington, IN
IT Support Assistant

July 2014 – June 2015

- Provided support for over 500 faculty, research, and student workstations
- Performed general maintenance on printers throughout staff departments
- Diagnosed and repaired hardware, software, and networking issues

Independent Contracting, Anderson, IN
IT Technician & Web Developer

June 2010 – July 2014

- Developed personalized content management systems for clients using PHP and MySQL
- Performed virus removal and prevention techniques
- Optimized hardware and operating systems

Anderson High School, Anderson, IN
IT Technician

August 2005 – May 2009

- Organized and managed troubleshooting tickets
- Provided troubleshooting support for school staff and administration
- Developed and implemented IT solutions for Ebbertt Education Center
- Installed hardware and software components in various computer systems

ACADEMIC COURSEWORK

- **CISCO CCNA I – IV** **May 2009**
 - ↳ Gained hands-on experience of CISCO certified networking equipment
- **CISCO IT Essentials I & II** **May 2005**
 - ↳ Expanded knowledge of Information Technology related material
- **Information Infrastructure - INFO-I210 & I211** **May 2013**
 - ↳ Used Python programming language to design and deploy server-centered data management applications
 - ↳ Worked within teams to develop text and graphic-based Python games
- **Human-Computer Interaction Design - INFO-I300** **May 2013**
 - ↳ Learned the importance of professionalism in group-based projects
 - ↳ Gained knowledge of various techniques to improve team relations
- **INFO-I427 Search Informatics** **December 2014**
 - ↳ Used Ruby programming language to develop custom web crawler and search engine using search algorithms
- **CSCI-A290 Java Development** **December 2014**
 - ↳ Developed Artificial Intelligence algorithms using Java programming language to compete with human players
- **INFO-I495 Senior Capstone** **August 2014 – May 2015**
 - ↳ Designed and developed enterprise loyalty software from the ground up using PHP, MySQL, Swift, and jQuery

TECHNICAL EXPERTISE

- Programming: HTML, XHTML, PHP, SQL, XML, Python, .NET, Ruby, Java
- Troubleshooting
 - ↳ Hardware: Desktops, Laptops, Servers, Networking devices, VoIP systems, Printers
 - ↳ Software: MS-DOS through Windows 8.1, Linux
- Installation
 - ↳ Hardware: Motherboards, RAM, Hard Drives, CPUs, PSUs, Drives, Cards
 - ↳ Software: Operating systems, Virus protection and firewalls, Word processors, Drivers, Optimization software